

Friends & Family Test Summary

April 2026

Total responses received: 228

Positive feedback (Very Good + Good): 90.8%

Results Breakdown

Rating	Responses	Percentage
Very Good	180	78.9%
Good	27	11.8%
Neither good or poor	7	3.1%
Poor	6	2.6%
Very poor	6	2.6%
don't know	2	0.9%

Positive Patient Comments

- Doctor took my problem seriously and I felt well cared for
- Doc listened to me & helped a great deal
- Friendly caring patient
- No problems.
- Couldn't get my blood as veins not good. nurses were fab and never give up
- Appointment was at a good time for me. There was very little waiting around and the staff were very helpful.
- Nurse gave me a thorough check up-and was very pleasant,
- The nurse listened to what o had to say ,then came up with constructive ideas to help me

Thank you to all patients who provided feedback. Your comments help us continue to improve the service we provide.