

Friends & Family Test Summary

May 2026

Total responses received: 204

Positive feedback (Very Good + Good): 95.1%

Results Breakdown

Rating	Responses	Percentage
Very Good	164	80.4%
Good	30	14.7%
Neither good or poor	2	1.0%
Poor	4	2.0%
Very poor	3	1.5%
don't know	1	0.5%

Positive Patient Comments

- DIDN'T WAIT LONG LOVELY FRIENDLY STAFF
- Everything explained and carried out in a friendly and efficient manner.
- I felt I was listened to and not dismissed, follow-up will be made in near future which will hopefully set my mind at ease.
- Cath nurse very thorough and frendly
- The staff or excellent at what they do
- I have known cath for a long time and always very efficient and friendly
- The doctor was lovely and reassuring.
- Very good Lisa good nurse thank you

Thank you to all patients who provided feedback. Your comments help us continue to improve the service we provide.